

ZÓCALO Health

Zócalo Health Services

A comprehensive look at our services across Mono, Inyo, and Alpine Counties.

Community Health Workers

Community Health Workers (Promotores/as de Salud) provide support beyond medical appointments, helping individuals understand, access, and navigate care. Services include bilingual health education, appointment preparation and follow-up, connection to community resources, in-person navigation, ongoing trust-based support, and workforce development assistance such as job readiness and interview preparation.

Community Supports

Community Supports recognizes housing as essential to health. Members work with a Housing Navigator for support with housing search, move-in coordination, and retention. Services may include assistance with qualifying housing costs, life skills support, day habilitation, and care coordination to promote long-term stability and well-being.

Enhanced Care Management

Enhanced Care Management provides intensive, whole-person support for members with complex health and life challenges. Each member is paired with a dedicated care coordinator or Promotora who manages medical, behavioral, and social needs. Services include care planning, appointment support, hospital transition assistance, resource connection, advocacy, and ongoing proactive follow-up.

Qualifying for ECM, CHW, and CS benefits

Eligibility depends on Medi-Cal health plan and individual needs. Our team can help determine qualification and guide next steps.

Not sure whether a specific plan works with Zócalo Health? Call **(213) 855-3465** and our team will help verify eligibility.