

How to Get Assistance

SAVES is open Monday through Thursday, 8 am-5 pm. Call 661/267-5191 during business hours.

A 24-hour emergency phone service is available after business hours. Clients may leave a message with their name, telephone number and brief explanation of the emergency situation.

Walk-in Service is Available

Food: 8 am-5 pm, Monday-Thursday Extra Helpings: 3:30-5 pm, Monday-Thursday The City of Palmdale and SAVES gratefully acknowledge the following supporters and contributors:

Antelope Valley Transit Authority Assistance League of Antelope Valley Boeing Employees' Community Fund City of Palmdale Employees Curves for Women Kiwanis Club National Association of Letter Carriers

Northrop Grumman Corporation

Cinemark Movies Antelope Valley Mall

Palmdale Lions Club

Palmdale Moose Lodge #507

Plaza Donuts

Ralphs/Food 4 Less Southern California Edison-Antelope Valley Spudnuts Donuts - Avenue K

Trader Joe's United States Marine Corps/Toys for Tots

United Way of Greater Los Angeles-Antelope Valley

Vallarta Supermarkets

Walmart - East & West

Waste Management of Antelope Valley



1002 East Ave. Q-12 • Palmdale, CA 93550 661/267-5191 www.cityofpalmdale.org/residents/SAVES REVISED 02/5/17

South Antelope Valley Emergency Services



Helping People in Need with Care and Compassion





A Practical & Caring Approach to Serving People in Need

South Antelope Valley Emergency Services (SAVES) provides a practical and caring approach to serving people in need. The SAVES program was started in 1983 to offer assistance to individuals and families who are experiencing a temporary emergency situation.

Who receives assistance?

To qualify a person must be experiencing circumstances that fall within federal program guidelines. These circumstances might include:

- Recent job loss or substantial cut in salary
- Late-arriving aid check
- Awaiting approval of benefits
- Benefits exhausted or cut off
- Awaiting unemployment, state disability payments, or other form of financial assistance such as Workers' Compensation or Social Security benefits.

Clients must present proof of their circumstances or show proof of income status to qualify. CalWorks or general relief clients also qualify.

SAVES helps low-income people in need by providing:

- Food
- Motel Vouchers
- Senior Food Program

SAVES provides seasonal assistance

- Back to School Supplies (July)
- Birthday Cake and Gift
- Holiday Food Baskets (November and December)

Documents required

- 1. Current proof of income (within the past 30 days) for each household member:
 - Work check stubs
 - Last two unemployment payment stubs or current readout of benefits

2. Proof of address, with one of the following:

- Current gas or electric bill in the name of an adult living in the household
- Rental/lease agreement

3. Valid identification for <u>all</u> **adults** in the household:

- Social Security card and valid photo or valid passport
- ONE of the following needed for <u>all</u> minor children in the household :
 - Birth certificate
 - Medi-Cal card
 - Valid passport

How does the SAVES program operate?

SAVES is a City of Palmdale program. The City's Community Development Block Grant funds the overhead, salaries of a coordinator and an assistant, and day-to-day operating costs.

Food is provided by federal programs and the contributions of local markets and stores. SAVES donates extra food to local senior centers, sober living homes and other food assistance programs.

Corporate donations welcome

Additional support for SAVES is provided by private and corporate donations, and funding from other government agencies. SAVES appreciates its faithful corps of volunteers who assist paid staff in a variety of ways. Donations may be made through the Palmdale Community Foundation, a 501(c)(3) organization.

To make a donation, to volunteer, or to learn more about the City of Palmdale SAVES program, please call 661/267-5191.